



Shop 2 37 Ramsay St  
Cloncurry QLD 4824

admin@sotn.org.au

www.sistersofthenorth.org.au

ABN 12 307 283 504

9th July, 2019

Hello Community,

Sisters of the North Inc (SOTN) is NWQ's own Charity that was established on the strength of SOTN's original concept of "Connecting Community and Building Resilience against Adversity and in our Lives" following the horrific floods earlier this year.

The SOTN Charity has received generous support from across Australia and overseas and we are merely a conduit to distribute the money to flood impacted Families and Individuals whose lives and livelihoods have been affected at whatever level of loss.

The money being offered can only be spent at local participating businesses registered to receive SOTN LiveVoucher. This model has been developed especially for SOTN and assures that the right people have the opportunity to accept the generous help and spend locally which in turn helps your local business economy – a commitment SOTN made from day 1.

Help us help your local businesses and community rebuild by please accepting a LiveVoucher upon completing the SOTN Application forms.

### *Who is Eligible?*

**SOTN community funds support Primary Producers and Station Managers - individuals and families who were impacted by the flood from i) livestock and infrastructure loss, and/or ii) participated in the immediate response. Includes Family members who support their own Family and are employed by the Family owned business (not Corporate owned). NB: other full-time Station employees (Private or Corporate) who participated in the Carcass Disposal phase (up to 1st March, 2019) are also eligible – refer FORM B.**

### *How to Apply?*

To validate eligible recipient's SOTN has collaborated with Local Shire Council's, DAF, AgForce & RFCS to distribute the application forms. You may receive the same application pack several times but only one application per Household / Individual needs to be returned in your preferred way via SMS, email or post directly to [admin@sotn.org.au](mailto:admin@sotn.org.au) or c/- SOTN, PO Box 397, Cloncurry QLD 4824.

### *What Then?*

Once your application is received before July 31st, SOTN will allocate an amount according to your details provided ie. i) Per Household/Family and ii) Individual/Station Worker – understanding that Families have greater expenses than Individuals. The money will be distributed in the form of a LiveVoucher account.

### *Not wanting to participate?*

SOTN really encourage Station Manager's and Owners to please consider nominating their staff even if you choose not to participate. These funds are for the whole-of-community to benefit and Station Worker details are not available on any validated registers and we think they deserve a piece of the generosity too for the work and experience they endured during the immediate response and carcass disposal phase (up to 1st March, 2019).

Remember, these funds are only redeemable at participating local business who are also feeling financial impact from the floods too and they too need our support.



### How LiveVoucher works?

LiveVoucher is a replacement of the paper-based voucher system and instead is a transaction using your mobile phone (we require one mobile phone number per household/Family please). It is easier to regard your LiveVoucher like a bank account except the account is stored on your phone using your mobile number as your "pin number". Once activated it is ready to use immediately and your balance will be returned to you after each spend until all used. You can also use your LiveVoucher to credit your business accounts if you prefer, it's a matter of talking to your preferred business accounts manager.

SOTN has always promoted that our funds are of the value that will support the small ticket items that you would normally go with out when money is a bit tight such as the counter meal at the pub, the haircut, small hardware items or even that special outfit for the next community event.

Upon receiving your application, your name, mobile number and township of residence will be activated with a LiveVoucher account within 2 weeks. Your mobile number can then be used at participating businesses found at [www.livevoucher.com/business-listings](http://www.livevoucher.com/business-listings) to redeem your funds.

**LiveVoucher**

Example from the BUSINESS MOBILE...

0488 123 456 \$50.00

This SOTN LiveVoucher account belongs to Bill Smith.  
To complete the purchase of \$50.00, please check ID and reply with verification code or reply 'Y' to approve transaction with permission.

Y

Payment is confirmed for \$50.00  
Please use 0488 123 456 as reference for this transaction in your records.

Example from the RECIPIENT MOBILE...  
This message will be received after the Business initiates the transaction above.

Your SOTN LiveVoucher account is being used at Town & Country Rural for \$50.00.  
To approve this purchase, give this verification code to the business or they can auto-approve with your permission.  
4526

The following message is sent to the Recipient after the business replies 'Y' to approve the transaction.

Your purchase of \$50.00 at Town & Country Rural has been completed.  
Your SOTN LiveVoucher account now has a balance of \$50.00.

### What happens with my personal details?

SOTN Inc PRIVACY POLICY: SOTN is committed to the privacy of your personal information supplied on this form. SOTN will use the information to process your application. You may access, update and amend your personal information at any time upon a written request. Please contact our office if you have any questions regarding the SOTN Privacy Statement [admin@sotn.org.au](mailto:admin@sotn.org.au) or visit our website [www.sistersofthenorth.org.au.org.au](http://www.sistersofthenorth.org.au.org.au).

Management Committee,  
Sisters of the North Inc.

